

Customer Satisfaction Surveys

Do you know what your customers are saying?

A retailer's reputation is recognized as the number one driver for repeat and new business. Your customers have a story to tell. Are you surveying your guests to learn their thoughts and opinions on the quality of service and offerings?

We do all the work

We will build your survey, add questions and scoring, and get surveys to your customers through the bottom of the sales receipt QR Code and web link. You will view results online for the entire chain with summary reporting that provides drill-down reports for each location.

No Hassels

- No contractual commitment
- No-cost monthly summary reporting
- Collect your guest's email address for future use

Smarter C-Sat's

Social media and Smartphones have shifted power squarely to the guest in today's business. This means delivering a guest survey experience rooted in social media and smartphones, but, more importantly, in the two driving forces behind them: people and conversation. Hear directly from your customers regarding their unvarnished opinion of your service, your offerings and physical plant readiness. Find out what you need to know with Service Performance Group's low cost, high quality mobile customer satisfaction surveys.



Get a quote



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1-877-466-1966